

Lion One Card Meeting

March 19, 2018

Start time: 2:01 PM End: 2:59 PM

Room: EPC 107

Kirk – IT

Steve – housing

Krista – Rec

Mike – IT

Joel – Dining

Pauleen – Dining

Mia – UC

Stacy – UC

Tungsten – IT

Jamie – Aux. Finance

Joel – Library

1. Back of card emergency phone numbers

- UCCS Police 719-255-3111
- UC Info Desk (lost and found) 719-255-3450
- Kirk – UCCS website, lost and found, counseling, and UCCS police will all be on the back of the card
- Tungsten – I have not changed in the information yet, but I can

2. Ent Center Updates

- POS
- Stacey – we don't have any cash yet, but we now have the opportunity to take Clyde's cash.
- Kirk – at penny's they will tell them to go to the front desk?
- Stacey – yes, they will
- Stacey – the info desk is going great
- Doors

- Stacey – doors are being unlocked/locked without putting it in the system
- Stacey – the main doors were unlocked early (7:30am)
- Stacey – the building managers are the only other ones that have access
- Kirk – Tungsten can you pull up a report for the doors
- Tungsten – I am trying to figure that out right now
- Stacey – it only seems it goes haywire on the weekends
- Kirk – can you use a key?
- Stacey – yes
- Kirk – is public safety aware of all of this?
- Stacey - yes

3. POS Updates

- Pauleen – did we get the POS integrated yet
- Tungsten – yes
- Tungsten – the only difference is the new pacs terminals have a newer software, once they were all updated everything worked fine
- Kirk – are things going better?
- Joel – Better and worse
- Kirk – what do we need to do?
- Joel – we just need to order them
- Joel – can't we just use a longer cable?
- Kirk – do you want to look into that?
- Tungsten – get a 20ft cable, get a couple of them
- Kirk – do you want to get that, or do you want us to get it?
- Joel – I can get it
- Kirk – is there a schedule for when this happens?
- Pauleen – it is really random when it happens
- Tungsten – we might want to consider getting a different USB hub
- Kirk – can you order one for the lodge to try this?
- Tungsten – I will send you a link to which one we need

4. Clyde's Cash

- Kirk – are we doing ok with Clyde’s cash? Are people buying it?
- Mia – when students put the Clyde’s cash into an account and pick the wrong printer, they is no way to reprint the receipt without redoing the entire transaction
- Stacey – could they just print the report and use that?
- Jamie – if it has all the information we need, yes
- Kirk – is there a way to change the default printer for transactions vs. photo IDs?
- Tungsten – not really, it has to be default for photo IDs
- Tungsten – can we hook the receipt printer to a different computer and make it a default
- Kirk – let’s talk about that more and see if we can make that happen

5. Bookstore

- Kirk – we are still waiting on sequoia to complete their part do we can use Clyde’s cash

6. One Mobile Updates

- Kirk – actually disappointed in it, it kind of sucks
- Kirk – there is a configuration problem, but the company is not helping us (for IOS)
- Kirk – for android it is clunky, it will log you out in 30 minutes, nothing happens when trying to use it for doors
- Kirk – tungsten and I wrote a huge letter saying these are the problem and are they going to get fixed, it’s been over a month and nothing has changed
- Tungsten – it should still work for paying and adding money directly to the account
- Kirk – it isn’t completely done and functioning correctly
- Tungsten – what we would like to happen is it to be as easy as opening the app and swiping to open the door.
- Kirk – we’ll let you know what we find out, we are testing it, parts of it are cool

7. One Web

8. Orientation

- Kirk – any updates?

- Stacey – we have dates, I think we are going to do it the same as last year
- Kirk – all the students are already in the lion one system, hopefully all the of the admitted students are in there
- Kirk – Tungsten will you send me the list
- Tungsten – yes, I put them in through the spring of their projected graduation year

9. Area Updates

- University Center/Photo ID
 - i. Stacey – everything is functioning fine
- Housing
 - i. Steve – we need to move the people who left/changed departments, we've posted for Missy's job and the charge for Sam's position today
- Dining Services
 - i. Joel – approval for meal plans to be optional for next year
 - ii. Steve – do you want me to send you what I have?
 - iii. Joel – yes
 - iv. Joel – want to get security cameras going again
- Rec Center
 - i. Krista – the reports stop sending to me every month
 - ii. Tungsten – we can get that set back up
- Library
 - i. Joel – things are going great
 - ii. Joel – we are getting closer to moving away from library barcodes, just need to have a conversation with IT to get this signed up
 - iii. Joel – if it works we would also light to move our other systems as well
- Ent
 - i. Tungsten – how do we want to address the issue that some people have 3 cards
 - ii. Kirk – we only want one account in the system per student
- Door Access
 - i. Tungsten – the few issues we've had were just hardware issues and we are replacing those and eventually replacing all of them

10. RFP

- Kirk – is it time to do and RFP?
- Pauleen – yes
- Kirk – not a lot of vendors will interact with it, but that shouldn't stop us
- Joel – we are getting our accounting audits back, so we should have a lot of recommendations and ideas for improvement
- Kirk - what is the time frame? Start in the summer and bring in vendors in the fall, convert in the spring or is that too soon? Do demos in the fall
- Joel – yes

11. Questions/Comments/Concerns

- Stacey – charging to the student's bursar account for meals, that's going to leave us doing it all at the info desk