

ITIX Meeting
Wednesday, June 15, 2016
Start Time: 10:33 a.m.

Attendance:

Xiang Tan – Engineering and Applied Sciences
Dan Lemack– College of Business
Cindy Brown – College of Education
Joel Tonyan – Kraemer Family Library
Krista Farmer – Admissions and Records
Jeff Foster – University of Advancement
Cindy Brown – College of Education
Tabitha Farney – Kraemer Family Library

Matt Getze – School of Public Affairs
Jackie Crouch – Faculty Resource Center
Sharley Kurtz - Beth El Information Technology
Ryan LaRoy – Information Technology
Kirk Moore – Information Technology
Rachel Schlueter – Information Technology
Sarah Mensch – Information Technology

Agenda:

1. Data Corruption Issue
 - a. Resulted from last Thursday's outage. IT does not have an idea of what went wrong. Columbia looked like it was doing fine, after the outage, until Scott Carter realized that on Sunday the server was conducting Check Disk. Once a corrupt file was found, Check Disk removed the file. This means that any information written on the Columbia from Friday through Sunday may have been removed.
 - b. Backups are available and can be pulled by contacting the Help Desk.
 - Directory and file name are needed, if contacting the Help Desk to obtain a backup
 - Backups will be available for several months if not longer.
2. Power Generator Project
 - a. Generator is working and gets tested once a month by Facilities.
 - b. Generator will kick on within seven seconds after the power goes down.
 - c. Generator is larger enough to support the Data Center and several other important services within El Pomar. The generator starts up within 7-10 seconds after a loss of power to the building. IT has battery backup for systems in the Data Center which will keep the systems running until the generator starts.
 - d. This project is completed, other than a gate around the generator itself.
3. Data Storage and Compute Project
 - a. Power Generator project needed to be completed first
 - b. Storage and Compute are on track for August deadline, now that the generator is up and running.
4. WebEx
 - a. Roll Out and communication, to the campus, will be sent out today, June 15th.
 - b. Help Desk is asking for help in getting out the word via word of mouth, for WebEx to the campus.
 - c. Everyone has an account and it is suggested that the user play in it before setting up a live meeting, to find all the features of WebEx.
 - Faculty and staff have accounts, can initiate the meeting and can invite students to their meeting. Students will receive their own separate portal sign in, to initiate a meeting but this is not live at this time.
 - d. Concern regarding Blackboard Collaborate duplication with WebEx and exports.
 - Research is being done regarding cost and features of whether or not Collaborate can be phased out and WebEx can be the replacement.

- Collaborate comes up for renewal in December and a decision should be made before that time.
5. Elevate Project
 - a. Kirk is on a committee in which is looking at the issues of (Re)Elevate. All campuses and UIS are participating.
 - b. Last meeting was on a Thursday evening with over 40 participants. The committee reviewed over 250 issues and identified 173 critical issues that need to be worked on by UIS, now.
 6. IT Service Audit
 - a. Kirk sent out the Audit worksheet to service owners and needs them all back by June 30th. He will submit to the auditors for review.
 7. Web Accessibility Statement
 - a. The following has been approved by legal. This will be at the bottom of all webpages in the footer section.

University of Colorado Colorado Springs (UCCS) is committed to ensuring that our web environment is accessible to everyone, including individuals with disabilities. As a community, we work together toward meeting and exceeding accessibility standards as defined by Section 508 of the Rehabilitation Act and the Web Content Accessibility Guidelines (WCAG) 2.0 AA of the World Wide Web Consortium - Web Accessibility Initiative (W3C WAI).

We regularly evaluate our web environment using automated accessibility assessment tools and make recommended adjustments in a timely manner. Our web developers have also received instruction related to web accessibility and universal design strategies.

If you do have any accessibility-related questions or concerns, please contact our Webmaster at:

Email: web@uccs.edu

Phone: 719-255-3097

Additional web accessibility resources may be found at:

W3C Web Accessibility Initiation: <https://www.w3.org/WAI/>

WebAIM: <http://www.webaim.org/>

- b. Concern regarding “web developers” and the true meaning and who is/not included.
8. Drupal
 - a. Delay from August to December, due to the upcoming accreditation and the Access Control module is still in Alpha (from Drupal themselves). Once it (Access Control) moves to Beta, the web team can continue on implementation.
 - b. Concerns regarding Content Contributors lack of communication. Kirk will talk to Craig to bring everyone back together for information and input.
9. Blackboard
 - a. Blackboard Orientation
 - Every student that is currently enrolled into a class, is automatically enrolled into Blackboard orientation.

1. Student complaint of not wanting to have the Orientation appear in their Course section, however, at this time there is no way to allow students to opt out and the Orientation will continue to appear under “My Courses” for all active students.
 - b. Student Support Services
 - LMS Administrator will be supplying names, student ID’s and other active student identifiers to Blackboard. This will assist Blackboard in helping callers when they have an issue.
 - c. SaaS
 - Software as a Solution (SaaS) is a platform in which IT is looking at moving Blackboard to. It will be a better than our current Hosted Solution, as we will not have to take down Blackboard for upgrades.
 - Blackboard renewal is in September and will be renewed for another 3 years.
 - There has been a big push for the CU System to get on one LMS but it will take at least three years to implement once the decision of the LMS platform has been made.
10. Columbine 3rd Floor
- a. Classroom Remodel
 - All of the third floor has been remodeled.
 1. Punch list items are being done but everything is up and running.
 - Second and First floor remodels are being looked at.
 1. To begin during the winter semester and be complete by Fall 2017
 2. Scheduling around classrooms in use is the hardest part of remodeling
11. IT Governance
- a. CIO search has failed and Kirk is the Interim Managing Director
 - Possibility of interviews to begin in December due to summer and accreditation.
 - b. Kirk would like to see an IT Governance in place before a new CIO is in place.
 - c. Kirk has been discussing with Russ Poole (Denver) about their IT Governance and has a meeting with Larry Levine to discuss their (Boulder’s) model.
12. Other topics:
- a. Jeff Foster
 - System bought Lynda.com for all users (staff and faculty)
 1. Log into the portal, click on the banner supporting Lynda.com and it will single sign-on for you.
 2. No commitment made for the students, at this point.
 - Republican debate and complaints regarding Wi-Fi, from the media.
 1. Guest access/network is on hold as a project due to lack of resources and time.
 - Spam reporting
 1. Would like a page or process that people can visit to report spam.
 - Questions regarding Adobe
 1. No contract is in place and all campuses feel this pain.
 - b. Kirk
 - Office 365 move has been delayed from this summer to next Fall
 1. Ideally this will be done by Spring 2017 but the accreditation may force the delay.
 - CU Denver recommended that everyone should be in Office 2013 or 2016. Office 2010 causes users who are moving, pains, according to CU Denver.
 - c. Tabby
 - New Lab Images will be released for Fall 2016

Meeting minutes for ITIX are found at: www.uccs.edu/itix

End Time: 11:23 a.m.