

ITIX Meeting  
Wednesday, February 18, 2015  
Start Time: 10:30 a.m.

Attendance:

Regina Winters - School of Public Affairs	Cindy Brown - College of Education
Matt Getze – School of Public Affairs	Jane Kemper - Admissions and Records
Jackie Crouch - Faculty Resource Center	Greg Williams – IT
Xiang Tan – Engineering	Kirk Moore – IT
Tabitha Farney – Library	Sarah Mensch – IT
Morgan Shepherd – College of Business	

- IT Reorganization
  - Introduction of Greg Williams as the Director of Networking and Infrastructure
    - Will be in the process of looking for Security Officer
  - Organization Chart
    - Kirk - Enterprise Applications and Customer Support
    - Greg - Network and Infrastructure.
    - Christin Deville and Jim Harper will be moving into the Enterprise Support side of IT
      - Discussion of Blackboard, WebX and other Learning Management Systems.
      - All other staff remain the same in the org. chart.
    - Construction Projects will be moved over to the Networking and Infrastructure side.
    - Lab Imaging is still in negotiations of which side it will fall under.
    - Will post the new organization chart once completed and will send to ITIX members before next meeting
- IT Strategic Planning
  - Chancellor asked Jerry for IT strategy to be completed by May
  - Where does ITIX members/stakeholders see IT in the next 5 years as well as their needs?
    - More bandwidth
    - Ideas of how to get information from stakeholders/ITIX members:
      - Online form
        - Place examples in questionnaire.
        - Two fill in the blank boxes in web survey
          - Complaints
          - Where do you see IT in the next few years?
        - Provide categories of questions
      - Have individual meetings with specific departments with an established of set questions
      - Meet with Deans
      - Pilot questions with ITIX members, then weed out “bad questions” before sending to rest of stakeholders.

- Once information is gathered then send out a “Prioritization list” to stakeholders, based off of information previously gathered.
- Accessibility
  - Hired Leyna Bencomo in December 2014.
    - Disability Services pays her salary and IT houses/supports her
- Security Awareness
  - Greg- Noticeable increase in spam and phishing attempts the last few weeks
    - Will be sending out an email to campus to make people aware of situation and what they can do to avoid being scammed/phished.
    - Question from Jane Kemper – Why are they (phishing attempts) getting through to begin with?
      - IT blocks 85% of the email attempts
      - Spam filter is blocking by an algorithm that looks at the contents in these emails, make the email look like it is legitimate and therefore the computer lets them through.
    - A fake phishing email/campaign was sent to random participants on campus.
      - Those who answered the phishing email, were provided training as to phishing awareness
- Identity Finder
  - Greg – CU System bought Identity Finder to help identify private data on computers.
  - Conducted a test run on IT, in which it went well. IT will be pushing out to campus within the next week.
    - Will not be pushed out to lab systems, but all faculty and staff.
    - Users with Mac’s will have to install software manually
  - SSN’s and CC numbers will be collected for IT
  - Individuals can use it for passwords, health info etc. but will not be sent to IT
  - 10-15 minute scan and will go through emails, files etc. and does not affect the user while it’s running.
- IT Marketing
  - UCCS2Go
    - Commode Chronicles December 22, 2014-January 18,2015
  - UCCS.info
    - Commode Chronicles, Digital Signage and Campus buses.
    - Two different campaigns
  - Follow You Printing/Mobile Printing
  - Office 365 Office Apps – right before fall semester
    - Faculty and staff is now included in the Free editions
    - Jackie Crouch requested that IT blankets the campus to upgrade to Office 13
- Projects
  - CU Online Initiative
    - Meeting with other campus, CFAT committee: data feeds, provisions and authentication
    - Working on establishing one CU ID, but branded per campus.
      - Currently there are different ID’s for each campus.
      - Manual process for Admissions and Records
    - Chancellor will take over project June 1<sup>st</sup>.
    - Name: University of Colorado On Demand

- Service Catalog
  - Turned in the Service Audit early January
  - Will be building Service Catalog, based off of this audit
    - Redesigning the IT website
  - Met with CSU Pueblo, Colorado College, and PPCC on Feb 6<sup>th</sup>.
    - These other colleges did not have a Service Catalog
- Project Management
- 10g network north along I-25
  - Within weeks of having it all put together
- Data Storage
- Guest Wireless Network
  - Simple guest network will be up by end of February. Will be sitting outside of UCCS. VPN is necessary to get into for your resources.
- EasyProxy
  - Library patrons will not have to VPN in
- Looking into new CMS options
  - Ingeniux is going into “Run Time” environment
    - Needs Microsoft Office IIS server and not Apache.
  - Looking into other CMS options at this time.
- Network upgrades
- IT Discussion
  - Mobile Printing is still in the process of being “fixed”
  - Upgrade to Office 2013 is done remotely. Contact Help Desk and they will assist.
  - Request to send out Peer Institutions IT Strategy
  - Working on cross training Academic Support and Help Desk knowledge and support.

Meeting ended 11:18am