

ITIX Meeting
Wednesday, October 19, 2016
Start 10:30

Cindy Brown - College Education
Kirk Moore – Information Technology
Ryan LaRoy – Information Technology
Rachel Schlueter – Information Technology
Daniel Lemack – College of Business
Xiang Tan - Engineering and Applied Sciences
Chris Nelson -Engineering and Applied Sciences

Francisco Torres-Reyes - Engineering and Applied Sciences
David Anderson - Faculty Resource Center
Joel Tonyan - Library
Jan Kemper - Admission and Records
Christin Deville – Information Technology
Jackie Crouch – Faculty Resource Center

1. Media Services
 - a. Commercials
 - i. Can currently be seen on the homepage, towards the bottom
 - ii. Working on a version for sports and academic
 - b. Studio-in-a-box and new truck
 - i. Includes new a/v and 4K cameras
 - ii. Mercedes Benz contract – looking into wrapping the truck
 - c. Working on Media Services' Service Catalog
 - i. Will include a video component
2. Web
 - a. Content Quality Report
 - i. All UCCS web pages has been reviewed since July 2011
 - ii. HLC
 1. Two days on campus in November
 2. They will be mainly reviewing webpages
 - iii. Partnership with Telecom to help with updating misspellings and broken links
 - b. Drupal
 - i. Access control pieces still be worked on
 - ii. Talking with consultants and reviewing companies
 - iii. Craig Decker is working on foundation pieces
 - iv. Meeting in November with Ingeniux users group and start working on setting up Drupal
 - v. Working with SiteImprove to meet compliance issues and analytics
 - vi. Push back start date due to HLC
 1. Possibly until after January 2017
3. Lab Refresh
 - a. December - January Time Frame
 - i. Ready for start of spring semester
 - b. Looking at different vendors
 - i. Testing out on models
 - ii. Each vendor provided a demo image
 - c. Discussion of touch screen (computer and podium) was brought up and whether or not it's a requirement
 - i. Usage throughout the library seems low and most do not know they are touch screens.
 - ii. If people are currently using it, they will expect it to be there (regarding computers).
 - iii. Podiums-

1. Problems were identified with touchscreens that are currently used on the podiums including accessibility and how to use them
2. Space issues for desktop and monitor
 - a. Last week a faculty member needed the screen to be repositioned
 - b. Want 90 degrees' rotation
3. Want to replace 2-3 podiums a year for ADA compliance
 - a. Need adjustable podiums
 - b. Review all of the ADA compliance
 - i. All UC podiums are wheel chair accessible but hard to use for people standing
- d. Discussion of webcams
 - i. More people are using skype so quality of web cam needs to be greater
 - ii. Look for better web cams and microphone
 - iii. Logitech webcam is currently being used
- e. Security –
 - i. Stolen ram issues have arisen in the last year (mainly in the library) and we need to protect assets
- f. Dave: Auditorium Document Camera projects working better but Zoom acting up
 - i. Centennial 186 doc cam is horrible
 - ii. Has fluorescent bulb
 - iii. Same model in other classrooms
 - iv. Demo podiums coming on to campus. When podium comes in people will need to come in to look at and try out
- g. UC center at 100 level, would it be possible to have a mobile cart laptop system for normal setup with small set up, people like to bring in own files but want standardized system?
 - i. UC is not managed by central IT -Kirk
4. Four Campus Director Meeting Last Week
 - a. Meeting outtakes
 - i. CU system has a certain number of logins for Gartner
 - ii. Have done a lot of work in the last year
 - iii. Saved over million dollars by purchasing Hitachi
 - iv. Everyone has Office 365 but
 1. Needing training for file sharing strategies
 - v. Director of other campuses are working with same issue
 - vi. Work with other campuses
 - vii. Needing to look at Adobe Creative Cloud - Jackie
 - viii. PSC looking at it from a very high level
 - ix. Adobe and Microsoft rule these worlds and making the best stuff
 - b. File Sharing Strategies – will discuss at a later time
 - c. User Backup Collaboration – will discuss at a later time
5. Infrastructure update
 - a. We finally have everything to finalize storage with completion done this week, Compute done in three weeks and firewalls to be replaced in 2-3 weeks.
 - b. We will have outages on Sunday for minutes
6. WebEx update
 - a. Needing to look at WebEx usage
 - i. Potential replacement for Blackboard Collaborate?
 - ii. Instructors will want it to eventually record sessions
 - iii. Recordings are immediately available and it is nice

- b. Troubleshooting done when necessary
 - c. Another way to record local using Telepresence
 - i. Dial a number and it will immediately start recording
 - d. Working on pushing Jabber out to campus
 - i. Done entirely after spring break
 - e. Changing Exchange environment, moving faculty and staff to Office 365
 - f. Needing to look at jabber client
 - g. Jackie - Students are told to work from audio first to video to make set up easier
 - h. Make chat box viewable
 - i. Chris: used for office hours
 - j. Q: If I have use of power point are there any advantage for “office mix”?
 - i. Office mix is an add in for office
 - ii. Advantage draw on screen and record
 - iii. Can record just in time and permissions set to unlisted
 - k. Was excited about WebEx but now use mix
 - l. Mix ties into Blackboard
 - m. Both are good
 - n. Jackie asynchronous
 - o. Use for remote operations
 - p. Whatever we do we cannot change.: Chris
 - q. WebEx around for another 45 months
7. Blackboard Collaboration
- a. Jackie - because of full video issue we recommend nobody use Bb Classic
 - b. People won't have to request Ultra it will be auto added to classes
 - i. Ultra recordings are not downloadable
 - c. Similar interface and it works; “clunky” and is putting recordings in week by week list
 - d. Issue was small group meeting but small restrict access but a counter intuitive restrict access
 - e. Chris is it compatible with old recordings?
 - f. What happens to all Collaborate recording?
8. Data Integration
- a. Starfish
 - i. Working with Ellen Burkhart and Barbara Gaddis to configure system
 - ii. Chris working with GPS course?
 - iii. Pilot soon and fully working for spring.
 - iv. Chris is more to happy to help with department
 - v. Supposed to be August but still struggling to have the system in production
 - b. Fire Engine Red
 - i. New customer management software in phase two for implimentation
 - ii. CRM for prospective students
9. Educause
- a. Any technologies you are interested in having Mike Belding or Kirk Moore looking at?
 - i. “No responses now”
10. Lion One Card
- a. It is necessary to have a campus Lion One Card Office?
 - i. What would be function of office?
 - 1. Office for meal plans, munch money, and new cards.
11. Qualtrics
- a. Deans said they would put money to obtaining a site license
 - b. Issues around I/R department

- c. Chancellor wants for Faculty, Staff and Students
 - d. Quick description of what Qualtrics is, was provided
 - e. Each college will have own division and should including branding
12. Blackboard
- a. Discussion of moving to SaaS December 26-28 and whether or not all people have been informed.
 - b. (placed on hold, Blackboard was not able to move UCCS to SaaS during the timeframe)
13. Coffee with Compliance presentation
- a. November 1st: working with Disability Office (Placed on Hold because of CIO interview)
 - i. Making Work and systems accessible
14. November 1st is the last CIO interview
15. Feedback, comments, question
- a. Discussion regarding elections, Qualtrics and whether or not EAS can keep 36 of the computers to be refreshed.
 - b. Outlook calendar shows that the elections are on 1st but it is really the 8th

End 11:35