

Information Technology Advisory Council (ITAC)

MINUTES

9:00, February 14, 2013 in EPC 304C

Members in attendance: David Anderson (chair), Cindy Brown, Jackie Crouch, Jeff Foster, Kirk Moore, Jeroen Soeurt, Jerry Wilson, Regina Winters

UPDATES

1. IT – Jerry Wilson, Kirk Moore
 - a. Outage – IT has been fighting a distributed denial of service attack; it is still ongoing; several things have been put in place to mitigate; we were getting as high as 250,000 attacks per second at the peak, but we are now holding it below 100,000 per second
 - b. Windows 8 – will start support for faculty (but not staff) in summer; still evaluating VDI for labs; perhaps implement in summer, but more likely next winter break
 - c. Office 2013 – available, but still working on support; Microsoft is pushing everyone into the cloud; Office 365 is the only option on the discount software site
2. Blackboard – David Anderson
 - a. Collaborate
 - i. web conferencing, instant messaging, voice authoring
 - ii. IM already available in all courses; working on support; working to install on Excel centers advisor's computers
 - iii. WC enabled by request
 - iv. training – working on putting videos and instructions on FRC, Online web sites
 - b. Outcomes Assessment – COE is interested, Jerry is preparing to take to Dean's Council
3. Faculty Resource Center – David Anderson
 - a. Still searching for ID, IT positions
 - b. Innovations in Teaching with Technology Award given to Andy Subudhi; good attendance, great presentation at luncheon
 - c. Online Course Enhancement Grants – six proposals currently under review

NEW BUSINESS

1. Website Survey – Jeff Foster
 - a. Like: appearance, navigation, ease of use
 - b. Dislike: confusing, difficult to navigate, search, calendar, outdated/broken links, no single sign-on, quality of department pages
 - c. Priorities: ease of use/navigation/organization, quality, aesthetics, search
 - d. Improve: usability, organization, quality control, search

- e. Password expiration
 - i. Jerry – looking at changing for students; perhaps 10 character, longer expiration period
 - ii. will remain 90 days for faculty (dictated by security auditors)
- f. Calendar – UA, IT working on improving or replacing (Localist top contender); interested parties welcome to participate
- g. Blackboard – inconsistent use by faculty
- h. Home page committee – interested parties welcome to participate
- 2. Top Hat Monocle – Jackie Crouch
 - a. Competitor to i>clicker; we want to stay on a single system
 - b. We will look more closely at web>clicker

Next meeting: 9:00, March 14, 2013 in EPC 304C