

Information Technology Advisory Council (ITAC)

MINUTES

9:00, December 13, 2012 in EPC 304C

Members in Attendance: David Anderson (chair), Cindy Brown, Jackie Crouch, Tabby Farney, Jeff Foster, Jeroen Soeurt, Scott Switzer, Jerry Wilson, Regina Winters

UPDATES

1. IT – Jerry Wilson
 - a. We will **not** be performing a computer lab refresh during this break.
 - i. We are reviewing our options in April/May 2013 but may need to refresh the labs a year from now.
 - b. Windows 8 is out and IT is still working with and testing the new operating system. We are not recommending departments move to the new operating system as of now.
 - c. Office 2013 is coming out in mid-January 2013 and IT is still testing the new version. Currently IT is not recommending departments install Office 2013 until IT is able work with the new Office suite more.
 - d. The campus computer labs will continue using Windows 7 and Office 2010 for the Spring semester. We will be creating a couple of Window 8 pods in the Library lab sometime during the Spring semester to test the new operating system in our environment.
 - e. We will be finishing up the Exchange migration project which involves changing how email is routed into campus. This project will also change how email lists are handled for the campus.
 - f. A Microsoft Exchange Consultant is meeting with IT next week to review our Exchange environment and recommend changes if needed. We may be announcing short downtime internals during this period, Tuesday, Wednesday and possible Thursday next week.
 - g. IT will be changing the Visitor network on the Wireless network and incorporating in to the regular UCCS wireless network.
 - h. Currently studying Virtual Desktop Infrastructure (VDI) for the computer labs and trying to see if it will be viable for UCCS.
 - i. IT will be upgrading several backend servers during the semester break. No downtime is expected at this time.
 - j. Performing server upgrades to support the Telepresence upgrade in room EPC 103.
 - k. Upgrading the Cherwell self-service portal.
 - i. We will be dropping the requirement for UFP\ and username when logging in. Now customers will only need to supply their username and password.

2. Blackboard – David Anderson
 - a. We have purchased Collaborate (Elluminate+Wimba)
 - i. seamless integration into Blackboard
 - ii. web conferencing, instant messaging, voice authoring
 - iii. 1000 concurrent-user license
 - iv. installation and training by Jan 15
 - a) admin training (3 admins; 1 certified)
 - b) train the trainers (can accommodate 20: Bb college admins, Center directors, et al.)
 - v. in place by spring
3. Faculty Resource Center – David Anderson
 - a. Quality Matters
 - i. pilot program ongoing
 - ii. David taking QM training
 - iii. Tim Chamillard's MOOC will be designed around, reviewed by QM
 - b. Faculty QM training
 - i. Jackie Crouch will take Facilitator training
 - ii. allows us to train faculty ourselves; saves on tuition, and we set our own schedule

NEW BUSINESS

1. Jeff – working on home page redesign; including Google analytics

Next meeting: 9:00, February 14, 2013 in EPC 304C