

# Information Technology Advisory Council (ITAC)

## MEETING MINUTES

Meeting held at 9:30 a.m., Thursday, March 11, 2010 in EPC 304C

Members in attendance: David Anderson (Chair), Cindy Brown, Chris Carruth, Ed Chow, Jackie Crouch, Tabatha Farney, Kirk Moore, Donna Moraco, Tracy Parks, Jerry Phillips, Morgan Shepherd, Karen Sangermano, Jerry Wilson

### IT UPDATES

Jerry W reported that:

1. The IT computer lab **Refresh** is complete and replacement computers will be available for faculty and staff soon.
2. A partnership with **Cisco** is being developed to bring **telepresence** to UCCS and to junior colleges in Lamar and Otero. Cisco is providing the equipment to pilot a distance education technology program with training courses offered through Beth-El (and possibly Business and Engineering). The pilot will run into fall, after which UCCS and the two junior colleges will retain the system and maintain it.
3. The **Cherwell** Help Desk system is working well. The feature to allow self reset of passwords has some issues with security to work out, but should be in place soon.
4. **Ingeniux** is installed, but conversion of Serena pages is on hold due to the current heavy involvement of IT staff in the ISIS and portal projects.
5. The **ISIS/Portal** project goes live on Monday for Boulder (they start registration earlier than we do), but we will wait until after Monday to allow bugs to be worked out before we go live.

### NEW BUSINESS

1. David reported that:
  - **Bb** has been working more closely with us to ensure better functioning with their hosting and version 9.
    - Better communication between the hosting service and our IT staff, including semi-weekly meetings
    - Single contact to address Behind the Blackboard support concerns
    - Representative looking into calculated questions
  - We will wait on upgrading to **Bb Version 9.1** until after spring semester.
  - A Bb organization has been set up to document all the **bugs** that we have experienced, so we can see what has been fixed and what hasn't when we do the upgrade.
2. Jackie noted that we do not currently have a way to flag courses for **eCollege** in ISIS. Jerry W explained that there is an "Interface Fair" (in which the ISIS team will program various interfaces) scheduled to address this.

The meeting adjourned at 10:20 a.m. The next ITAC meeting will be held at 9:30 on April 8, 2010 in EPC 304C.

Please report any corrections or omissions to David Anderson at [danderso@uccs.edu](mailto:danderso@uccs.edu).