

Information Technology Advisory Council (ITAC)

MEETING MINUTES

Meeting held at 9:00 a.m., Thursday, September 11, 2008 in EPC 304C

Members in attendance: David Anderson, Tabatha Becker, Yvonne Bogard, Chris Carruth, Jackie Crouch, Jan Kemper, Kirk Moore, Michael Reyes, Dan Szarkowski, Sharon Stevens, Jerry Wilson

OLD BUSINESS

1. IT Updates

Jerry reported that:

a. Paw Prints

Is working great! Even though it's too early in the semester to get meaningful numbers, it appears that the volume of printing is down considerably. Kirk noted that Ent is doing a promotion offering free printing coupons. Michael relayed his observations that students don't understand what Paw Prints is or how to use it. Jerry and Kirk vowed to step up their information and training campaign.

b. iTunes U

Is still hung up in central legal counsel. Rosemary is taking the issue up the chain to her boss to see if this can be resolved.

c. Phone

The campus has purchased all 10,000 numbers for the 255 prefix. The switch to the new prefix will likely occur in January. Callers calling the old prefix will get a message telling them of the change. Our new main call number will be ALL-UCCS (255-8227).

d. VoIP

IT is looking at its last prospective vendor, should make a decision soon, and hopes to have it in place within a year.

2. LMS Search Update

David reported that he, Jerry, and some of the IT staff members have met twice with Blackboard to get questions answered about pricing, time line, system components, hosting issues, etc. Jerry will develop a plan to take to the Leadership Team. It is likely that this will have to go through the RFP process, so other vendors may be in competition.

3. eCompanion Support

Jackie explained that eCollege is offering our campus 24/7 helpdesk support for faculty and students for a fee of \$10,000 for up to 25,000 enrollments. (This does not cover course creation/copying, but we also discussed ways to make that a more automated process.) This would relieve a tremendous burden being born by several individuals on campus, and especially the TLC. All agreed that we should pursue this. The next step will be to determine how this should be funded. Jackie will provide some numbers on head count and enrollments per college.

NEW BUSINESS

1. Lecture Capture System

With a growing interest across the campus for lecture capture and podcast (despite the iTunes contract hold-up), it was agreed that we should try to come up with a campus-wide solution. Nursing is already using one system, and both Business and Engineering are looking into products. Dave agreed to put together a subcommittee to pursue this. It was noted that this would contribute both to our disaster preparedness planning, and to making us more competitive in the rapidly growing realm of academic podcasting.

2. Academic Technology Initiative

Jerry described how the Chancellor is offering a small startup fund (\$10-15K) to develop innovative, cutting-edge technology that can be showcased by the campus. Proposals should be sent to him. Dave will send out an announcement soon to the campus as a whole.

3. Faculty Assembly Representative

Since Dave teaches at the time that Faculty Assembly meetings are held, Tabby has graciously agreed to serve as the ITAC representative.

The meeting was adjourned at 10:30 a.m. The next ITAC meeting will be held at 9:00 a.m. on Thursday, October 9, 2008, in EPC 304C.

Please report any corrections or omissions to David Anderson at danderso@uccs.edu.