

Information Technology Advisory Council (ITAC)

MEETING MINUTES

Meeting held at 9:30 a.m., Thursday, February 14, 2008 in EPC 304C

Members in attendance: David Anderson, Brad Baker, Tabatha Becker, Peggy Beranek, Cindy Brown, Chris Carruth, Ed Chow, Jackie Crouch, Nina Frischmann, Jan Kemper, Kirk Moore, Michael Reyes, Daniel Szarkowski, Jerry Wilson

OLD BUSINESS

1. IT Updates

Jerry reported that:

a. Paw Prints

IT has encountered another snag. When testing the system with only a few users it worked fine, but when it was released to the campus the greater number of users caused the database to lock up. IT is working on a solution to the problem.

Dan inquired about providing color printing in the labs, but Jerry said that would have to be done in the Print Shop. When Dan noted that students were upset at the steep price (\$0.50 per page), Jerry offered to talk to the Print Shop about it.

b. Security campaign

Since a substantial number of the 11 million SSNs that were found in IT's security scan still reside on both desktops and servers, IT will conduct a sweep to archive and remove files containing them. Jerry has informed all governance groups on campus, with the exception of the Dean's Council, with whom he will meet next week. The first phase of the sweep will target recycle bins, the second phase NT accounts, and the third email accounts. Desktop hard drive files will not be swept during this operation, but after the initial sweep another scan will be conducted to identify any remaining files.

c. SAN

Through frugal fiscal management, IT has saved enough money to afford a Storage Attached Network. This multi-terabyte SAN will allow for more secure and more easily managed storage of sensitive data, system backups, and administrative and individual files. Storage will be free to most users, but those with very large storage needs may be charged a fee. IT is currently evaluating vendors' products.

2. LMS Search Update

David reported that:

a. LMS Search

He is still waiting to get a look at the new version of ANGEL in which calculated questions have been reintroduced, and still working on getting a response from Desire to Learn. He also indicated that the latest version of Blackboard (in which Blackboard and WebCT have now been merged) is soon to be available, so we'll have to take another look at that as well.

b. iClickers

Some 14 iClicker base units are now installed in smart classroom podia on campus (all the smart rooms in Science, most of those in UH, and one in CoH), and a few faculty members have units that they take with them to class. Each semester we receive one free base unit (and teacher kit) with each 100 clickers the bookstore orders. This should keep us supplied with all the base units we need. He currently has a couple of spare ones if other classrooms need to be equipped.

NEW BUSINESS

1. iTunes U

Jerry noted that after Apple changed the wording of its iTunes contract it was approved by UCCS legal counsel, so we can now use it to post downloadable media (lectures, videos, podcasts, etc.). The campus must first develop a plan to be accepted by Apple, and several on the committee volunteered to work with Jerry on that project. Jackie and Jerry have been in contact with Apple to get some guidance on developing the plan. David inquired about how upload and access permissions would work, and Jackie explained that iTunes U will set up courses, give instructors upload permissions, and allow the option of password-protected access for students.

2. VoIP

Jerry reported that since our current phone system is so antiquated that parts will soon no longer be available, Voice over Internet Protocol is in our near future. VoIP will allow a far more feature-rich communications system on campus, and IT is getting preliminary designs and quotes from vendors, and will soon conduct surveys of department and unit needs. This is a huge, expensive (somewhere around \$2M) project, but the majority of its cost will come from funds saved over the years by our Telecomm auxiliary. Once the design is finalized and a vendor chosen, the system will take a few months to install and implement, but Jerry hopes to have it done by the end of summer.

3. wCMS

Since Kirk was present, David added to the agenda some inquiries about our web Content Management System (Serena Collage). Kirk explained that the Web Services Department is focusing first on colleges, departments, and units, and then will turn to clubs, faculty pages, etc., but if faculty members are able to do all the conversion work themselves, they could have blank web sites created for them. He also noted that forms on the unix server are being upgraded so that they can be used in the wCMS.

The meeting was adjourned at 10:30 a.m. The next ITAC meeting will be held at 9:30 on Thursday, March 13, 2008 in EPC 304C.

Please report any corrections or omissions to David Anderson at danderso@uccs.edu.