

# Information Technology Advisory Council (ITAC)

## MEETING MINUTES

Meeting held at 9:30 a.m., Thursday, December 13, 2007 in EPC 304C

Members in attendance: David Anderson, Tabatha Becker, Tony Beld, Cindy Brown, Sue Byerley, Ed Chow, Jackie Crouch, Jan Kemper, Kirk Moore, Michael Reyes, Daniel Szarkowski, Jerry Wilson

### OLD BUSINESS

#### 1. IT Updates

Jerry reported that:

##### a. Wireless

Is working!

Dan inquired about what anti-virus and anti-spyware programs are supported; Jerry and Kirk indicated that there is a link on the IT Helpdesk web site.

Jerry and Kirk encourage all users to sign into the WPA network rather than the Open network.

##### b. Paw Prints

IT has encountered a snag. The new version of Word (but not the other programs) in Office 2007 uses its own print services rather than the Windows print services, and this is causing a problem with printing in Paw Prints. When duplex printing is selected, jobs don't print. IT is working with the software vendors to find a solution to the problem.

##### c. Faculty/staff computer upgrades

Moving along.

Michael inquired about computers for the classrooms in the Family Development Center, noting that they may perhaps want computers running an older version of Windows. All agreed that there ought to be plenty of machines coming out of the upgrade to provide them.

##### d. Security campaign

Approximately 90% of staff, 60% of faculty, and 50% of student employees have taken the online security quiz.

IT is working with those individuals whose systems contain the greatest number of the 11 million SSNs that were found in the scan, to remove that data. A report is due to the CU president by the end of December.

The SSN data that IT got from UMS in order to cross check numbers on our systems is two years old. Any SSNs on systems within that two-year gap will not be detected. IT has asked for updated data, but hasn't received it yet.

##### e. Email

A motion has been put forward by a CU vice president and controller to make email an official means of communication for faculty and staff.

Several issues are under discussion:

- some people don't use campus email

- some don't have a campus email account
- some don't have computer access
- there are some non-English speaking employees

## **2. LMS Search Update**

David:

- a. reminded all that we have a "sandbox" set up with a couple of blank courses in Blackboard CE 6, and that if people are interested in working with that they should contact him.
- b. reported that the ANGEL LMS has a much slicker interface, far more features, and far more administrative flexibility than Blackboard; that anyone can request a sandbox on their web site; and that he would arrange to have ANGEL come give a demonstration sometime in the spring.
- c. indicated that Desire2Learn has been unresponsive to requests for info.

## **NEW BUSINESS**

### **1. Blogs, Wikis**

Tabatha described some of the potential uses and benefits of blogs and wikis, both for departmental dissemination of information and for student academic projects. Tony noted the value of social networking for retention. Jerry described some issues with regard to potential inflammatory content, and proposed that a structure needs to be put in place with sufficient monitoring and tracking. IT is currently looking at programs to do this. Several noted that blogs and wikis with these features are components of some LMSs.

### **2. Meeting times for spring**

All agreed that the current time and day are good for next semester as well.

The meeting was adjourned at 10:30 a.m. The next ITAC meeting will be held at 9:30 on Thursday, February 14, 2008 in EPC 304C.

Please report any corrections or omissions to David Anderson at [danderso@uccs.edu](mailto:danderso@uccs.edu).