How to Enable Third Party Cookies in Supported Browsers

Overview

Panopto utilizes third-party cookies to authenticate third-party identity providers and requires that your browser accept third-party cookies.

If you receive the following errors, you will need to turn on third party cookies in your browser.

“Sign-in succeeded but your browser isn’t accepting cookies. Third-party cookies may be disabled.”

“Enable third-party cookies for [your site] in your browser, then refresh the page to continue.”

1. Enable Third-Party Cookies in Chrome

1.1. On your computer, open Google Chrome.

1.2. At the top right, click More (the three vertical dots) and then Settings (See Figures 1 and 2).

Figure 1
1.3. At the bottom, click **Show advanced settings** (Fig. 3).

![Figure 2](image)

1.4. In the "Privacy" section, click **Content settings** (Fig. 4).
Figure 4

1.5. There will be a checkbox that says **Block third-party cookies.** Make sure this is box is **unchecked** (Fig. 5).
2. Enable Third Party Cookies in Firefox

2.1. Click the menu button and choose Options/Preferences (Fig. 6).

Figure 5
2.2. Click on the Privacy Tab.

2.3. Set Firefox will: to Use custom settings for history.

2.4. Make sure Accept cookies from sites is checked.

2.5. Make sure Accept third party cookies is set to Always.

3. Enable Third Party Cookies in Internet Explorer

3.1. Click the gear icon in the top right-hand corner of Internet Explorer (Fig. 7).
3.2. Click **Internet Options** (Fig. 8).

![Internet Options](image)

Figure 8

3.3. Click the **Privacy Tab** and **Advanced Settings** (Fig. 9).

![Privacy Tab](image)

Figure 9

3.4. Click on **Accept** under Third Party Cookies (Fig. 10).
4. Enable Third Party Cookies in Edge

4.1. Go to the ellipses in the top right-hand corner of the page and click Settings (Fig. 11).
4.2. Once settings open, scroll to the bottom and click **View Advanced Settings** (Fig. 12).
4.3. Scroll down to **Cookies** and make sure that "**Don't block cookies**" is selected (Fig. 13).

Optimize taskbar web search results for screen readers

![Cookies](image)

Let sites save protected media licenses on my device

![On](image)

Figure 13

5. **Enable Third Party Cookies in Safari**

5.1. Open Safari and go to the right-hand corner and click on **Safari -> Preferences** from the drop down menu (Fig. 14).
5.2. Navigate to the **Privacy Tab** and make sure "Allow from websites I visit" or "Always allow" is selected (Fig. 15).

6. **Enable Third Party Cookies for Safari on iOS**

**iOS 10.3.2**

6.1. Go to your phone's **Settings** and choose **Safari**. (Fig. 16).
6.2. Set **Block Cookies** to **Always Allow** (Fig. 17).
iOS 11

6.3. Go to your phone's Settings and choose Safari. Uncheck Prevent Cross-Site Tracking (Fig. 18).
Figure 18

© 2015 Panopto, Inc. All rights reserved.