Highlights of Activities 2014-2015
Welcome to the Kraemer Family Library, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

I am pleased to present to you a snapshot of some of the Library’s accomplishments during the FY 2014-2015. I hope this will make you more aware of the many ways the Library supports the University’s educational goals and the student learning outcomes. In a time of growth and change, the Kraemer Family Library stands at the center of intellectual life at UCCS. We are committed to promoting an open atmosphere of scholarly inquiry conducive to the exchange of ideas and the creation of knowledge.

The Kraemer Family Library faculty and staff strive to structure our services to help all faculty and students succeed as teachers and learners.

Teri R. Switzer, Ph.D.  
Dean, Kraemer Family Library  
tswitzer@uccs.edu
Library Mission, Vision, and Values

Mission Statement
The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.

Vision Statement
The Kraemer Family Library promotes an open atmosphere of scholarly inquiry where all members of UCCS and the Colorado Springs communities can pursue their intellectual endeavors. The Library enhances our users’ ability to access information and develop critical research skills by creating physical and virtual pathways for them to interact with Library resources and staff at the most opportune times in their learning processes.

Values Statement
- We offer an environment that encourages scholarship, creativity, and academic & intellectual freedom.
- We believe information literacy is an essential learning outcome of our students.
- We recognize that the needs of each user are different or unique.
- We embrace campus and community partnerships.
- We cultivate employee and organizational excellence by supporting innovation, teamwork, inclusiveness, civility, flexibility, risk-taking, accountability, and professional growth.
2015 Goals and Goal Statements

GOAL 1: Instruction and Reference
Deliver comprehensive services that empower faculty, staff, and students to obtain information literacy skills in order to help them achieve their academic and research objectives.

GOAL 2: Collections
Select, evaluate, and acquire library resources in a variety of formats with a diversity of perspectives in order to support teaching and research activities at UCCS.

GOAL 3: Access
Provide the UCCS community with access to library services and collections in physical and digital formats.

Goal 4: Preservation
Preserve materials in the print and electronic/digital collections of the Kraemer Family Library, UCCS University Archives, and University of Colorado Colorado Springs institutional repository in a condition that assures long-term accessibility and usability.

GOAL 5: Facilities and Environment
Provide and sustain learner-centered spaces and environments for resource exploration, information delivery, and access to services and resources.

GOAL 6: Organizational Development and Culture
Recruit and retain a diverse, self-directed library team that is committed to achieving the mission of the Library and the University.

GOAL 7: Visibility
Increase awareness of our collections, services, and programs to the UCCS campus, the local, regional, and national communities through strategic communications channels and marketing.
New Library Faculty

Emilie Vrbancic, Assistant Professor and Instruction Librarian

Joel Tonyan, Assistant Professor and User Experience Librarian

Christi Piper, Instructor, Instruction/Reference Librarian and Kraemer Family Library Intergeneration Librarian

Retired Staff

Elizabeth (Liz) Taylor, Library Technician II in Circulation/Access Services
FY 15 Library Statistics

Circulation
- 90,459 total materials circulated
- 12,568 items processed through Interlibrary Loan
  - Received 8,717 requests from others for our materials
  - Processed 3,751 requests to provide materials to UCCS faculty, staff, and students
- 17,259 items processed through Prospector
  - Lent 9,118 library materials
  - Borrowed 8,141 library materials

Library Total Staff
- Faculty 12.75 FTE
  - 3 tenured
  - 6 tenure track
  - 3.75 non-tenure track
- Classified Staff 8.5 FTE
- University Staff 3 FTE
- Student employees contributed 8 FTE
- Community service workers worked 1,869 hours
- Library volunteers contributed 755 hours
Library Tidbits

• 863,425 people came through our doors – 100,000 more than the previous year

• We now have 10 study rooms that can be reserved

• More than 1,503 group study room reservations were made during the past year

• Items available to check out from Circulation
  – Umbrellas
  – Bike Locks
  – Headphones
  – HDMI cables
  – Skateboard Locks
  – Kill-A-Watt Meters
  – Computer Speakers
  – Rulers

• Developed or coordinated 52 exhibits in our display cases and exhibit areas

• Taught 24 students in the Library’s GPS 1010 course, Identification and Discovery

• Published 140 new LibGuides

• Participated in materials purchasing consortia:
  – Colorado Alliance of Research Libraries (Alliance)
  – CU System Libraries
  – Greater Western Library Alliance (GWLA)
  – CLiC (Colorado Library Consortium)
Library Materials

Rhonda Glazier, Assistant Professor and Faculty Director of Collections Management
Mary Beth Chambers, Associate Professor and Faculty Director of Cataloging and Metadata Services

• $1,866,136 spent on library materials in FY15
• $142,48 from ICR (grant generated) funds allocated to directly support grants and programs related to UCCS grants
• 7,045 books, serials, videos, and DVD’s were donated to the Library, of which 654 volumes were added to our holdings
• 1,157 print and online records for State of Colorado documents were cataloged and added to our collection
• 5,501 federal documents were cataloged and added to our collection
• 6,232 eBooks and 14,905 patron-driven eBook titles were added
• 32,029 streaming videos are now accessible through the Library’s catalog
• 302 DVDs and videocassettes were added, making a total of 2,383 DVDs and videocassettes
• 2,587 print monographs were added
• 32 bound journals added
• 78,911 streaming audio files are now accessible through the Library’s catalog
New Journals

- Journal of Humanitarian Logistics & Supply Chain Management (online-only on Emerald)
- CIO (print)
- Foundations and Trends in Human-Computer Interaction (online-only through EBSCO)
- Annual Review of Organizational Psychology & Organizational Behavior (online-only through EBSCO)
- Journal of Applied Business and Economics (print + online through EBSCO)
- Workplace Health and Safety (online-only through EBSCO)
- Newsweek (print)
- Comparative and Continental Philosophy (online-only through EBSCO)
- International Journal of Humanities and Arts Computing (online-only through EBSCO)
New Electronic Resources

- Global Health
- psychotherapy.net
- Morgan & Claypool Colloquium Collection III
- Sage Research Methods + Cases
- Merck Index Online
- Global Commodities
- Digital National Security Archives
- American Civil War Collection
- Oxford Handbooks Online 2014 collection
- SBRnet
- ATLA Serials Religion Collection
- Digital Theatre Plus
- Gender Studies
- MarketLine Advantage
- Institute of Physics Ebooks
- Institute of Physics Archives
- LibCal
- Education Week
- UpToDate
- Data-Planet
Teaching Initiatives
Sue Byerley, Associate Professor and Faculty Director of Instructional Services

Teaching Initiatives

• Held 420 regular instruction sessions

• 3,977 UCCS students received group instruction from Kraemer Family Library faculty

• Created 140 new LibGuides, for a total of 357 LibGuides to support our information literacy programs and workshops

• Connected with 503 students in 10 sections of GPS 1010 through our Scrabble Scramble activity

• Offered 31 library research and information literacy workshops
Writing Program Integrated Instruction

Library Instruction for Writing Program FY 2012 through FY2014
Research and Service Initiatives

Christina Martinez, Associate Dean

• Answered 14,857 reference questions
  – In-person questions 12,074
  – Chat questions 759
  – Email questions 409
  – Telephone questions 1,584
  – Text question 31

• The Undergraduate Research Journal at UCCS, first released in August 2008, continues to publish high quality undergraduate research produced at the university.
In addition to checking out, checking back in, and shelving close to 100,000 physical items any given year, our Access Services (circulation) department was very busy with several behind the scenes projects. A few follow:

- Extended building hours during pre-finals and finals week
- Set up 2 charging stations for phones, tablets, and laptops
- Removed the security gate arms to make it easier for our disabled users to enter and exit the Library
- Created the Senior Circulation Student Assistant position to allow us to better serve our clientele and to give 2 student employees experience in a management position
- Worked with Web Services and Emerging Technologies to implement an automated patron registration program – no longer will our new users have to complete a registration card!
- Completed the move of our dvds out from behind the circulation area to the public shelving area by the reference desk
- Tagged and removed thousands of old serials so we could build the collaborative learning center
Interlibrary Loan offers access to materials UCCS patrons are unable to obtain through the Kraemer Family Library (KFL) or the Prospector catalog. In addition, document delivery is provided for articles available in the KFL print and electronic collections.

Library patrons use ILLiad software to place and manage ILL requests.

**A few highlights from the past year:**

- Electronic delivery of article requests available through the Kraemer Family Library are delivered the same business day
- Electronic delivery of article requests not available at KFL are delivered, on average, within 3 business days
- Loan requests for materials not available at KFL such as books, microfilm, and DVDs, are delivered, on average, within 10 business days
- 745 individuals registered for ILLiad accounts an increase of 105 from the previous year
- The Interlibrary Loan department received the highest number of ILL requests, **805**, from individuals affiliated with the College of Beth-El Nursing
- ILL instituted the use of USPS tracking labels as a cost saving measure and ability to verify delivery of physical materials
- Physical materials were borrowed from and loaned to locations in Australia, Canada, Germany, Great Britain, and Puerto Rico
The UCCS University Archives was renovated during the summer of 2014 thanks to a generous donation received from long-time benefactor and supporter, Mrs. Dona Hildebrand. The construction of the wall shown in the photograph has created secure storage for the collections, a separate research area, and the Hildebrand Display Area within the University Archives.

In the months leading up to and during the UCCS 50th Anniversary year celebration, the University Archives has worked with every College and the Graduate School to document the history of the campus. Archival materials appear in interactive timelines and maps, displays and exhibits, and publications. The campus oral history has been revived and will continue after the anniversary year. Three graduate students in the History Department have completed internships within the University Archives.
UCCS continues to participate in the Digital Collections of Colorado, a collaborative digital repository with CSU, School of Mines, and the Anshultz Medical Campus. In the last year, the repository has moved to an open source DSpace platform which will give us more flexibility while still allowing us to digitally shared campus research with the world.

Collections include dissertations, historical student newspapers, and faculty and student research.
The Library’s newest department, Web Services and Emerging Technologies, headed by Associate Professor Tabatha Farney, and staffed with Assistant Professor Joel Tonyan and IT Professional Shad Harder, has been very busy this past year planning, implementing, and fine tuning a number of projects that are keeping the Kraemer Family Library in line with technology expectations for academic libraries. A snapshot of these follow.

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<thead>
<tr>
<th>Completed Projects</th>
<th>Near Completion Projects</th>
<th>Currently Underway Projects</th>
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<td>• LibGuides v2 migration</td>
<td>• Converting GoPrint to Pawprints</td>
<td>• Summon discovery service</td>
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<tr>
<td>• Automatic patron loads</td>
<td>• Online form builder tool</td>
<td>• Migrating 360 Link to v2</td>
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<td>• ILLiad rebranding</td>
<td>• Configuring Guide on the Side</td>
<td>• Customizing WorldCat Discovery</td>
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<td>• Online group student room reservations</td>
<td>• Library interface catalog enhancements</td>
<td>• RefStats and InStats revisions</td>
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<td>• Improving chat reference</td>
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<td>• Sierra security</td>
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<td>• Improving communication with IT</td>
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<tr>
<td>• LSpace</td>
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Off Campus Access to the Library is Now Easier

Goodbye Library VPN... Hello Proxy!

Our databases are now easier to access than ever!

- Simply click a database link on www.uccs.edu/library
- Enter your UCCS username and password when prompted
- That's it! No VPN necessary!
- Supports smartphones and tablets
Enhancing Library Spaces

- Moved the curriculum collection and the children’s literature collection to the main floor

- Developed the Kraemer Intergeneration Collection (KIC), which will be a comprehensive holding of materials that cover all aspects of intergenerational topics. This collection is funded by the Kraemer Family Library Endowment and supports the vision and activities of Sandy Kraemer, founder of the Intergeneration Foundation, local attorney, and benefactor of the Kraemer Family Library.
Good bye Old Dusty Serials
Hello Collaborative Learning Area!

We received national attention with the removal of old, redundant bound serials and the installation of beautiful new furniture to create a Student Collaborative Learning Center – a space where students can work in groups and not be “shushed”. For more information about our project see http://blog.agati.com/blog/removing-library-stacks-a-true-story
Library Marketing Activities

Ran digital ads on the University Center monitors during the fall and spring semesters

Held a contest via social media during Banned Books Week
More Library Marketing

Purchased a bus kiosk ad near Columbine Hall

Poetry Café contest was held during spring semester

Worked with UCCS Archives and sponsored the UCCS Past and Present Photo Contest
Conferences, Lectures, Workshops, and Special Events

Conference

- Organized the 3rd Annual Kraemer Copyright Conference @ UCCS featuring key note speakers, Dr. Kenneth Crews, former director of Columbia University’s Copyright Advisory Office, and Dr. Kevin Smith, Director of the Office of Copyright and Scholarly Communications at Duke University. Co-sponsored by the Colorado State Library, the Colorado Alliance of Research Libraries, and the Colorado Library Consortium.

Special Programs and Initiatives

- Co-sponsored, with the Greenberg Center for Learning and Tolerance, The Power of Forgiveness, a film by Martin Doblmeier, and a Q&A with the director
- Hosted Cate Malek and Mateo Hoke who talked about their book, Palestine Speaks: Narratives of a Life Under Occupation
- Late Night at the Library, Jump Start Finals
- World Book Night participant
- Pause for Paws

Specialized Workshops on Campus

- Copyright Bootcamp
- Designing a Research Poster
Faculty Scholarship and Creative Activity

Publications


Presentations

Faculty Scholarship and Creative Activity, cont.

Presentations, cont.

Faculty Scholarship and Creative Activity, cont.

Presentations, cont.

Faculty and Staff Grants

Grants

• Myers, Carla. Association of College and Research Libraries 2015 Early-career Librarian scholarship. $635.00 award applied toward registration and travel expenses for the 2015 ACRL Conference.

• Vrbancic, Emilie. *Applying Universal Design to Meet the Needs of Diverse Learners in One-Shot Library Instruction*. President’s Teaching and Learning Collaborative: Scholarship of Teaching & Learning 2015-2016 Cohort, University of Colorado, $1,500.

• The Kraemer Family Library received a Colorado Academic Library Grant from the Colorado State Library in the amount of $3,202 to purchase early childhood materials.
2015 UCCS Campus Sustainability Award was given to the Kraemer Family Library in recognition of all of our projects that support a more sustainable campus.

Suzanne Byerley, Associate Professor and Director of Instructional and Research Services, was the recipient of the 2015 UCCS Faculty Service Award.
Selected Faculty and Staff State and National Professional Practice Activities

- Byerley, Suzanne. Member, editorial board for *The Reference Librarian*, published by Routledge
- Farney, Tabatha. Member, Association of College and Research Libraries, Information Literacy Standards Committee
- Farney, Tabatha. Selected Participant, 2014 American Library Association Leadership Institute
- Pawl, Don. Chair, Colorado ILL Conference Planning Committee
- Rupp, Mary. Steering Committee Member, Cultural and Historic Resources Taskforce
- Spratt, Stephanie. Colorado Springs Regional History Day Judge for Senior Papers and Individual Junior Exhibit
- Spratt, Stephanie. CLERT Secretary January – December 2015
- Switzer, Teri. Endowment Trustee, American Library Association (ALA); Member, ALA Committee on Organization
Pictures Showcasing Lectures, Exhibits, and Events
More Photos Showcasing Activities

Book Reading
December 2nd
3:30 PM

Pause for Paws
Take a break! Pet a dog!

Tuesday May 5th, 4pm - 6pm
Wednesday May 6th, 2pm - 4pm
Just inside the library’s main entrance