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Dear valued patients,

We would like to welcome you to the UCCS HealthCircle Primary Care Clinic. We look forward to partnering with you to improve your health. We believe that quality health care takes a commitment from the provider, the staff, other healthcare professionals and the patient to work well.

We are committed to:

- Listening to you and working with you to improve your health
- Respecting you as an individual
- Getting to know you as a person
- Helping you make the right decisions about your health care
- Providing you with access to appointments in a timely manner
- Working with other health care providers to manage your care

We ask that you:

- Listen to our advice and tell us what you are willing or unwilling to do
- Are honest with us and tell us what is working and what is not working
- Come to your appointments or call to cancel any appointments at least 24 hours in advance. This allows us to provide better access to care for all of our patients
- Think about what you are willing to do to improve your health
- Are committed to work hard to make needed lifestyle changes

We all recognize that for any patient-provider partnership to work well that it takes all of us to work together. We want to make a difference in your life and help you improve your health but this can only be done if you are willing to work with us and other providers.

Please let us know if you have any questions. We are happy to answer any questions or concerns and discuss with you if the UCCS HealthCircle Primary Care Clinic is the right place for you.

Wishing you the best of health from all of us at the UCCS HealthCircle Primary Care Clinic,

Jefferson M. Spicher DNP, FNP-C / Vicki Brownrigg Ph.D., FNP-C / Deborah Tuffield FNP-BC
Mary Claire Wahl CNM / Nicole Flynn RN, MSN / Dena Miller - Receptionist