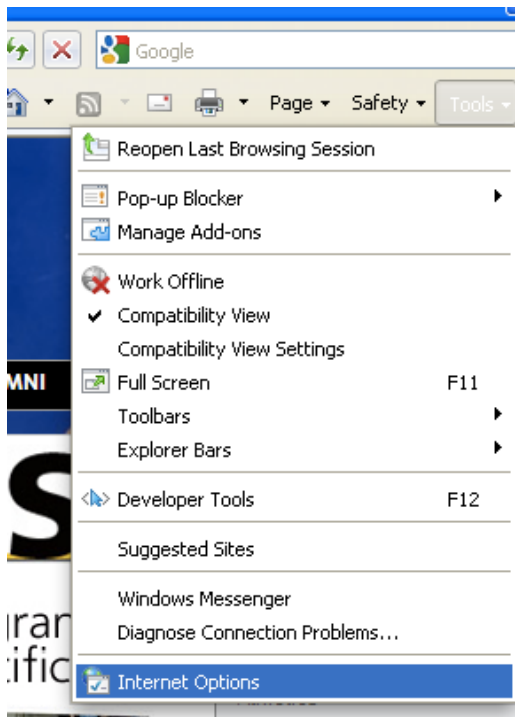


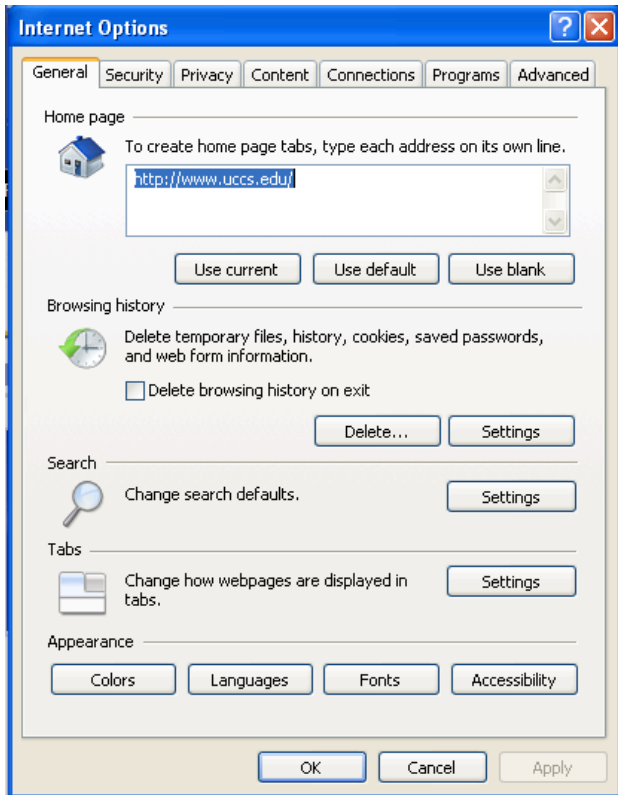
## CLEAR BROWSER CACHE & COOKIES

### INTERNET EXPLORER

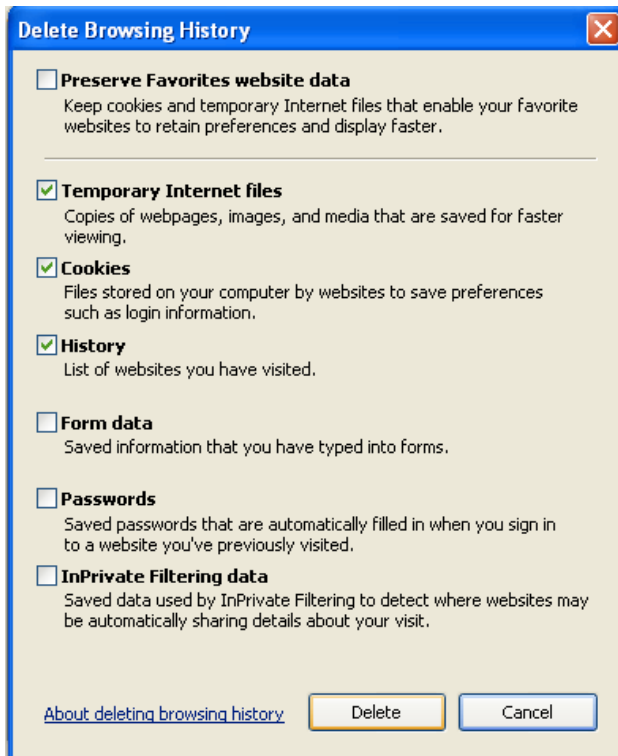
1. Start Internet Explorer
2. Click on the **Tools** menu then on **Internet Options**



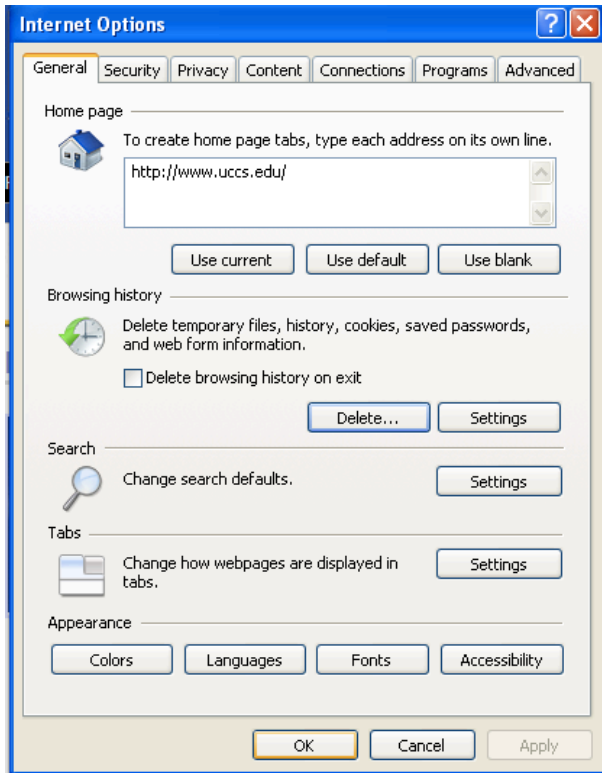
3. Click on the **Delete** button in the middle of the window



4. Check the boxes next to **Temporary Internet files**, **Cookies**, and **History**, then click the **Delete** button



5. Click on the **OK** button at the bottom of the Internet Options window



6. Exit Internet Explorer



7. Restart Internet Explorer